

Charley and Ginny Fleming
313 Stratford Drive
Hurst, Texas 76954

April, 20, 2009

Eric Whitney
WhitneyRenovations.com

Eric,

Thank you for taking our dull, outdated home and turning it into a bright, updated, beautiful place to live. Because of your creative and insightful mind, we have the house we've always wanted.

We have needed to remodel for many years but because of the horror stories told to us from friends who have remodeled in the past, we were not ready to step into a situation that would be unpleasant. Eric, because of you, we have had a very good experience with all of the remodeling. The kitchen and breakfast room, which was a major job, went so well that we continued on to the entry way, dining room and family room. Every step of the way you listened to what we would like the house to look like and made it even better than what we imagined.

You were very honest and fair with your estimates and did exactly what you said you would do and most of the times even more! You were always on time, cheerful and polite. When problems would arise you took it all in stride and came up with a solution.

Again, thank you for doing such an awesome job!

Sincerely,

Charley and Ginny Fleming